Donation Point Tap (NZ)

Service Change Request Form

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| Customer Details  |
| Customer/Trading Name: Click or tap here to enter text. |
| Merchant Number: Click or tap here to enter text. | Terminal ID: Click or tap here to enter text. |
| **I/We wish to request the following service change:** |
| [ ]  Deactivate Terminals\* | [ ]  Reactivate Terminals\*\* | [ ]  Cancel all Terminals\*\*\* |
| \*No charge to deactivate terminals, a 30-day notice period applies  |
| \*\*Reactivation requests will attract a service charge of $18.00 NZD + GST per terminal |
| \*\*\*Please contact your NZ Business Banker to arrange cancellation of your DPT Merchant Facility |
|  |
| Please complete the following with your Bank |
|[ ]  Contact your Banker to advise of any temporary or permanent Donation Point Tap deactivations |
|[ ]  Provide Quest with confirmation from your Banker that terminals have been deactivated\* |
| \*This is required to ensure that monthly charges are stopped |
|  |
| Terminal Details |
| Please list the serial number of the terminals subject to this service change: eg. 2700XXXX |
| Click or tap here to enter text. |  | Click or tap here to enter text. |  | Click or tap here to enter text. |  | Click or tap here to enter text. |
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| \*Please attach an additional sheet if required |
| Reactivations |
| Please indicate if your Direct Debit account details have changed: |
| [ ]  No | [ ]  Yes (if yes, a new Direct Debit Request form will need to be completed) |
| Cancellations |
| Please indicate reason for cancelling your service: |
| [ ]  Technical Issues | [ ]  Unable to deploy terminals | [ ]  Not generating revenue |
| [ ]  Other (please specify) | Click or tap here to enter text. |
| Click or tap here to enter text. |
|  |
| Signatures Merchant/Director |
| Signature: |  | Signature: |
| Name: Click or tap here to enter text. |  | Name: Click or tap here to enter text. |
| Date: Click or tap to enter a date. |  | Date: Click or tap to enter a date. |